

Your Bill, Simplified.

At Phillips County Telephone, we're a community. A community that believes in helping our members every way we can. Which is why we made sure to make your monthly bill as easy to read as possible and why we put important information at the top to help make handling and filing simpler for you. To make sure you always know what everything you'll see means, we've broken it down in detail, section by section below.

Messages

This area contains important information about your account, or changes and events that may be taking place.



Phillips County Telephone
240 S Interocean Ave
Holyoke, CO 80734

Visit us on the web for more information
www.pctelcom.coop

Message Center

Mark your calendar for the Phillips County Telephone Company annual meeting on March 30, 2017 at the Holyoke High School. The meal will begin at 5:30 pm followed by the business meeting. All cooperative members are eligible to vote on business matters. A movie and popcorn will be available for the children attending the meeting. For more information call us at 970-854-2201. Phillips County Telephone Company members will elect one At-large Director at this year's annual meeting. The Phillips County Telephone Company's at this Board of Directors has appointed a candidate nominating committee for this position. If you are interested in running for this position, please contact one of our current board members (Rick Krueger, John Schneider, Jerry Brandt, Terry Andersen and Glen Huwa) or call PC Telcom for the nominating committee's contact information.



Phillips County Telephone
240 S Interocean Ave
Holyoke, CO 80734

Address Service Requested

G: 1-0869

SAMPLE BILL
PO BOX 387
HOLYOKE, CO 80734



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For All Billing Inquiries, Call 970-854-2201

Account Summary

Account Number	00000000-1
Invoice Number	10000000
Bill Date	May 01, 2017
Due Date	May 15, 2017
Balance from last statement	\$ 177.11
Previous Payments	\$ 177.11-
Adjustments	\$ 0.00
Unpaid Balance Forward	\$ 0.00
Current Charges	\$ 172.17

Total Amount Due \$ 172.17

Please disregard Unpaid Balance if Paid

Balance Forward

Previous Bill	\$ 177.11	\$ 177.11
Payment made on Apr 5	\$ 177.11cr	
Total payments through Apr 26	\$ 177.11cr	

Balance Before Current Charges \$ 0.00

Service Summary

	Adj	Charges	Taxes Surcharges Fees	Subtotal
TV & Residential Internet		111.90	3.57	115.47
- Residential Internet for ***				
- Video				
Residential Phone		35.42	6.60	42.02
970-444-3333				
Residential Internet		12.90	0.37	13.27

		160.22	10.54	170.76

Usage Summary

Silver Rate Plan	1.01	0.06	1.07
970-444-3333			
Usage Surcharges and Fees	0.34		0.34
970-444-3333			
	1.35	0.06	1.41

Subtotal Current Charges \$ 172.17

- Check here for change of address (See reverse for details)
- Check here to enroll in automatic payments (See reverse for details)
- Check here to make a credit card payment (See reverse for details)

Remittance Information

Account Number	00000000-1
Invoice Number	10000000
Bill Date	May 01, 2017
Due Date	May 15, 2017
Amount Due	\$ 172.17
Amount Enclosed:	\$ <u>SAMPLE BILL</u>

PC TELCOM
240 S INTEROCEAN AVE
PO BOX 387
HOLYOKE, CO 80734

Account Summary

This is a concise listing of previous account history, including recent balances, payments, credits and additional charges.

Balance Forward and Service Summary

Provides a simplified breakdown of charges across all of your services.

Remittance Information

Please return this section with your payment. Be sure the address shows in the return envelope window.



Take advantage of PC Telcom bundle discounts...Receive \$2.00 savings per month, per qualifying service. For example, two qualifying services \$2.00 + \$2.00 = \$4.00 monthly savings.

Total Amount Due \$ 172.17

Charge Detail

Residential Internet (*)
 PO BOX 387 Holyoke, CO 80734**

<i>Taxes, Fees, and Surcharges</i>	
Colorado State	0.20
Holyoke - City	0.10
Phillips County	0.07
Total for ***	\$ 13.27

PC Telcom ILEC

Usage Surcharges and Fees

Charges	Amount
Colorado USF Charge	0.06
Federal Universal Service Fund	0.28
Total for Usage Surcharges and Fees	\$ 0.34

PC Telcom LD

**Residential Phone (970-444-3333)
 PO BOX 387 Holyoke, CO 80734**

Date	CT	Place	Number	Min	Time Amt
Mar-16	DR	To	COLORDOSPG CO (719) 222 0000	4.6	7:32 AM 0.53
Mar-16	DR	To	COLORDOSPG CO (719) 222 0000	1.0	7:09 PM 0.12
Mar-17	DR	To	ARVADA CO (303) 444 0000	1.0	12:17 PM 0.12
Mar-18	DR	To	COLORDOSPG CO (719) 222 0000	1.0	8:27 AM 0.12
Mar-18	DR	To	COLORDOSPG CO (719) 222 0000	1.0	8:29 AM 0.12

*CT	Call Type Explanation	Calls	Min
DR	Direct Dialed Regular	5	8.6

Silver Rate Plan (970-444-3333)

Charges	Allotted	Used	Amount
Eligible Usage		8.6 min	1.01
Taxes			Amount
Colorado State			0.03
Holyoke - City			0.02
Phillips County			0.01
Total for 970-444-3333			\$ 1.07

Charge Detail

This area contains the itemization by account. It will include one-time fees, services added, specific charges and taxes. This section may require additional pages depending on the account, the calls made or services rendered.

Charge Detail

TV & Residential Internet

<i>Bundled Services (May 01 - May 31)</i>	111.90
Residential Internet (***)	\$ 43.95
PO BOX 387 Holyoke, CO 80734	
Internet Package for ***	
15.0M/3.0M FTTP for ***	
Video	\$ 67.95
PO BOX 387 Holyoke, CO 80734	
TV Package	
Basic TV	
<i>Taxes, Fees, and Surcharges</i>	
CATV FCC Regulatory Fee	0.07
Holyoke Franchise Fee	3.50
Total for TV & Residential Internet	\$ 115.47

Residential Phone (970-444-3333)

PO BOX 387 Holyoke, CO 80734	
<i>Recurring Charges (May 01 - May 31)</i>	
Off-Premise Extension	2.25
FCC End User Charge	6.50
Silver Long Distance	2.95
Inside Wire Maint	3.00
ARC-Access Recovery Charge	2.50
Local Access Residential	18.22
<i>Taxes, Fees, and Surcharges</i>	
Colorado State	0.98
Colorado USF Charge	0.53
Disabled User Fund	0.05
Federal Excise Tax	0.88
Federal Universal Service Fund	1.57
Holyoke - City	0.51
Phillips County	0.33
Phillips County 911	1.75
Total for 970-444-3333	\$ 42.02

Residential Internet (*)**

PO BOX 387 Holyoke, CO 80734	
<i>Recurring Charges (May 01 - May 31)</i>	
Tech Home	5.95
FTTP Cat 5 Network Maint Agreement	3.00
FTTP Router-2 Yr Lease	3.95

Remittance Slip Backer

Allows you to pay by credit card, set up automatic payment, and update your address information.

Change of Address		NAME	EFFECTIVE DATE
STREET ADDRESS		DAYTIME CONTACT NUMBER	
CITY	STATE	ZIP CODE	HOME TELEPHONE
Automatic Withdrawal from Bank Account		<input type="checkbox"/> CHECKING <input type="checkbox"/> SAVINGS	
DAYTIME CONTACT NUMBER		PLEASE INCLUDE A VOIDED CHECK along with this month's payment; auto deduct will not begin until next months statement.	
NAME OF FINANCIAL INSTITUTION		BRANCH	ROUTING NUMBER
PRINTED NAME	SIGNATURE		DATE
Credit Card Payment		<input type="checkbox"/> VISA <input type="checkbox"/> M/C <input type="checkbox"/> DISCOVER Select the date that you would like your credit card automatically charged the Total Amount Due each month. <input type="checkbox"/> Recurring 5th <input type="checkbox"/> Recurring 15th <input type="checkbox"/> One-Time-Payment - Your card will be charged one time for the Amount Authorized below.	
NAME ON CARD	AUTHORIZED AMOUNT	DAYTIME CONTACT NUMBER	
CARD NUMBER	SECURITY CODE	EXPIRATION DATE	
PRINTED NAME	SIGNATURE		DATE

